

# INFORMATION TECHNOLOGY

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## *Jean and Charles Schulz Information Center 1000*

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SENIOR DIRECTOR

CHIEF INFORMATION OFFICER

Sam Scalise

Information Technology provides the spectrum of services needed to deliver quality academic and administrative technology. SSU/IT works with:

- The faculty and students to provide Academic Computing and Instructional Technology in support of teaching and research; and
- The administration and staff to provide Administrative Information Systems for the management of finances, human resources, student records, and other mission critical needs.

SSU/IT brings together teams of expertise across a range of technologies to provide the necessary guidance and leadership to fully implement successful efforts in instructional and administrative technology. SSU/IT specifies campuswide standards and provides consulting in order to ensure all technology systems are cost-effective and architecturally sound.

SSU/IT provides e-mail, webpages, multimedia equipment, video production, instructional technology software, videoconferencing facilities, high-tech classrooms, and media services preview rooms. A fully staffed help desk provides consulting in the use of information technology. Consultants are available by phone, 664-HELP; e-mail, [helpdesk@sonoma.edu](mailto:helpdesk@sonoma.edu); or in person, Schulz 1063.

Workstation support is provided to faculty and staff for their office-based computers. SSU/IT provides assistance to faculty in developing online, multimedia content.

Computer labs with a wide range of software are available to students, faculty, and staff. Lab consultants may be reached at 664-LABS. The 24-Hour Lab is open continuously during the semester. Other labs may be scheduled for classes. Schedules are posted outside each lab and on the Web at [www.sonoma.edu/it/labs](http://www.sonoma.edu/it/labs).

SSU/IT operates a high-speed campus and residential network with more than 20,000 nodes that provide access to resources from the campus and across the Internet. SSU/IT also operates a modern phone system with more than 4,000 lines for the campus and residential community.

SSU/IT is responsible for the technical operation of administrative information systems for human resources, finance, and student information systems.

Sonoma State University is a member institution of CENIC. As such, users of SSU's network facilities must follow the Acceptable Use Policy ([www.sonoma.edu/it/get\\_connected/computing/aup.shtml](http://www.sonoma.edu/it/get_connected/computing/aup.shtml)).

For more information see [www.sonoma.edu/it](http://www.sonoma.edu/it).